Monthly report for 2022-2023
Arranged by Aims
Filtered by Aim: Priorities Delivering a Well-Managed Council
For MDDC - Services

Key to Performance Status:

Performance Indicators: No Data

Well below target

Below target

On target

Above target

Well above target

indicates that an entity is linked to the Aim by its parent Service

Corporate P	lan P	l Repoi	rt C	Corp	ora	ate									
Priorities: De	liverir	ng a We)-II	Man	age	d C	oun	cil							
Aims: South West Mutual Bank															
Performance Indicators															
Title		Target A													Officer Notes
South West Mutual Bank			n/a	n/a		n/a	n/a		n/a	n/a		n/a	n/a		(Quarter 1) The latest update report went to 12 July Cabinet. It indicated slow progress and any change in direction for the set up of the company and roll out of products to the market. The first, product Agroecology, is expected to be launched this
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Priorities: Delivering a Well-Managed Council

Aims: South West Mutual Bank

Performance Indicators

Aims: Commercial Opportunities

Performance In	dicat	ors												
Title		Annual Target										Act		Officer Notes
Tiverton Other	7		n/a	n/a	7	n/a	n/a	n/a	n/a	n/a	n/a		Andrew Busby	(Quarter 1) 100% occupancy (AB)
Industrial Units Cullompton- Kings Mill Industrial Estate	14		n/a	n/a	14	n/a	n/a	n/a	n/a	n/a	n/a		Andrew Busby	(Quarter 1) Industrial Units at Kings Mill Cullompton has 1 void in this quater (AB)

Αi	ms:	Oth	ner
_		\mathbf{U}	

Performand	Performance Indicators															
Title	Prev Year End	Annual Target	Apr Act	May Act										Act	Corporate Team Manager	Officer Notes
<u>Sickness</u>	2.73%	2.78%	n/a	n/a	2.73%	n/a	n/a		n/a	n/a		n/a	n/a		Matthew	

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Priorities: Delivering a Well-Managed Council

Aims: Other

Performand	ce indica	itors														
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act		Aug Act								Corporate Team Manager	Officer Notes
absence %															Page	
Appraisals completed	62%	100%	n/a	n/a	n/a	n/a	n/a	89%	n/a	n/a	n/a	n/a	n/a		Matthew Page	(April - September) As of the 8th July the return of completed appraisals shown in the LMS system as 89.40% (NC)
% total Council tax collected - monthly	96.69%	97.50%	11.33%	20.07%	28.75%										Dean Emery	
% total NNDR collected - monthly	98.62%		19.41%	32.24%	41.11%										Dean Emery	
New Performance Planning Guarantee determine	100%	100%	n/a	n/a	100%	n/a	n/a		n/a	n/a		n/a	n/a		Angharad Williams	
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Priorities: Delivering a Well-Managed Council

Aims: Other

Performance Indicators

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Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act		Aug Act					Act	Corporate Team Manager	Officer Notes
within 26 weeks														
Major applications overturned at appeal (over last 2 years)	5.53%	10%	n/a	n/a	0%	n/a	n/a	n/a	n/a	n/a	n/a		Angharad Williams	
Major applications overturned at appeal % of appeals	2.26%	10%	n/a	n/a		n/a	n/a	n/a	n/a	n/a	n/a		Angharad Williams	
Minor applications overturned at appeal (over last 2 years)	0.43%	10%	n/a	n/a		n/a	n/a	n/a	n/a	n/a	n/a		Angharad Williams	
Minor applications overturned at appeal %	0.78%	10%	n/a	n/a		n/a	n/a	n/a	n/a	n/a	n/a		Angharad Williams	

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Priorities: Delivering a Well-Managed Council

Aims: Other

Performance Indicators

Title	Prev Year End	Annual Target	•	May Act	Jun Act		Aug Act	•					Act	Corporate Team Manager	Officer Notes
of appeals															
Response to FOI/EIR Requests (within 20 working days)	100%	100%	98%	99%	99%									Lynsey Chilcott	(June) 1 late response in June (NC)
Working Days Lost Due to Sickness Absence	7.80days	7.00days	0.53days	1.08days	1.63days									Matthew Page	
Staff Turnover	21.3%	15.00%	n/a	n/a	4.09%	n/a	n/a		n/a	n/a	n/a	n/a		Matthew Page	

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